træfiklabs

Don't Just Run Traefik. Master It.

Access the engineers who built the code. Move from reactive troubleshooting to proactive architectural partnership.

Three Pillars of Partnership

Direct Engineering Access
Reduced MTTR
Connected to Solution Architects and Core Maintainers who wrote the code. Skip tier-1 scripts.

Architectural Validation
Risk Mitigation
Review configs before deployment. Validate ingress strategies and HA designs against billions of deployments.

Product Influence
Future-Proofing
Your edge cases inform our roadmap. The software evolves in directions that benefit your needs.

Your infrastructure handles billions of requests. Traefik OSS Support is more than an SLA—it's a direct line to the creators of the technology that powers your business. We validate architectures, optimize performance, and future-proof your infrastructure.
We are the safety net for your safety net.

Standards of Excellence

✓ **24/7 Mission Critical Response**
Direct escalation to engineering for severity-1 incidents. Structured process with engineering-level triage.

✓ **CVE Management**
Security embargo access. Get patched binaries before vulnerabilities go public.

✓ **Long Term Support (LTS)**
Extended support for production-critical releases. Upgrade on your schedule, not ours.

✓ **Quarterly Architecture Reviews**
Optimization sessions with Solution Architects. Validate designs before deployment.

This isn't a cost center. It's strategic infrastructure that compounds competitive advantage over time.

Talk to Our Team. | sales@traefik.io | traefik.io/oss-support

The Mental Shift

Open Source User vs. Enterprise Partner

	Open Source User	Enterprise Partner
Answers	Reads GitHub Issues	**Gets definitive answers from the source**
Security	Reacts to CVEs when public	**Proactive patches & embargos**
Configuration	Googles best practices	**Validates with Solution Architects**
Performance	Hopes it scales to 10k req/s	**Knows how to tune for 100k req/s**
Confidence	"We think it works"	**"We know it will hold"**

When Is This Critical?

For deployments where downtime means lost revenue, broken trust, or regulatory risk. Join organizations that treat their infrastructure as strategic, not expendable.

Battle-Tested at Scale

3.4B+

Docker Hub Downloads

60K+

GitHub Stars

Global

Enterprise Customers

Share this Manifesto

Forward this to your infrastructure team, engineering leadership, and procurement. This document is designed to help you build the business case for strategic infrastructure investment.